

A vibrant orange background featuring a stylized road with a white dashed line that curves from the top left towards the bottom right. Scattered along and around the road are various footprints in yellow, light blue, and dark blue. The title 'On the Move' is written in a large, white, bubbly script font with a yellow outline, positioned diagonally across the upper half of the image.

On the Move

Miami-Dade County's Pocket Guide to Transportation

Metropolitan Planning Organization (MPO)
Summer 2010



The Miami-Dade Metropolitan Planning

Organization (MPO) plays an active role in educating the public regarding the transportation resources available to them. This guidebook was specifically designed to assist the citizens and visitors of Miami-Dade County. We hope you find “the Metropolitan Planning Organizations’ Pocket Guide to Transportation in Miami-Dade County” a helpful informational resource for all of your transportation related needs. A copy of this directory is also available on the Miami-Dade MPO web site at:

www.miamidade.gov/mpo

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Highway Related Information

Florida Department of Transportation (FDOT) District Six

FDOT District 6 encompasses Miami-Dade and Monroe counties, and its roads are traveled more than 30.8 million miles daily. FDOT's mission is to provide a safe transportation system that ensures the mobility of people and goods, enhances economic prosperity, and preserves the quality of our environment and communities. FDOT is decentralized in accordance with legislative mandates, with oversight provided by the Florida Transportation Commission. FDOT is comprised of seven districts throughout the State of Florida and the Florida's Turnpike Enterprise.

FDOT District Six

1000 NW 111 Avenue

Miami, FL 33172

tel: 305.470.5100

fax: 305.470.6727

website: www.dot.state.fl.us

Florida's Turnpike Enterprise

The Florida Turnpike Enterprise (FTE) is part of the FDOT, overseeing a 450-mile system of limited-access toll highways. Within Miami-Dade County, FTE manages its 265-mile Main Street or Turnpike Mainline (which extends from Golden Glades to its junction with Interstate 75 in north central Florida) and the 47-mile Homestead Extension of Florida's Turnpike (HEFT), which extends from Florida City to Miramar.

tel: 800.749.PIKE (7453)

website: www.dot.state.fl.us/turnpikepio/

Florida Highway Patrol

The Florida Highway Patrol is determined to provide the highest level of professional service possible while promoting safety on Florida's highways through enforcement and education.

Florida Highway Patrol Troop E

Patrols both Miami-Dade and Monroe counties

1011 NW 111th Avenue

Miami, FL 33172

tel: 305.470.2500

Florida Highway Patrol Troop K

Patrols from the Golden Glades Interchange north to Ft. Pierce

PO Box 651807

Miami, FL 33265

tel: 305.234.2240

dial *FHP on your cell phone

website: www.fhp.state.fl.us

95 Express Lanes

Based on state-of the-art tolling technology that changes toll rates to respond to the degree of traffic congestion, 95 Express lanes offers drivers along northbound and southbound I-95, from Golden Glades to north of SR 836, a smoother traffic option. Anyone with a SunPass® transponder can use the 95 Express Lanes. In addition, 95 Express bus service uses this system for a fast, easy commute to and from downtown Miami. Up to the minute toll rates are clearly posted on overhead electronic message signs.

website: www.95Express.com



Miami-Dade Expressway Authority (MDX)

The MDX is a state-sanctioned, locally administered, public agency responsible for the operation and maintenance of five major expressway facilities in Miami-Dade County:

- SR-112: Airport Expressway
- SR-836: East/West (Dolphin) Expressway
- SR-924: Gratigny Parkway
- SR-874: Don Shula Expressway
- SR-878: Snapper Creek Expressway

MDX is funded almost entirely by toll revenue, which is collected on the above expressways.

Miami-Dade Expressway Authority

3790 NW 21st Street

Miami, FL 33142

tel: 305.637.3277

fax: 305.637.3283

website: www.mdxway.com



Open Road Tolling (ORT)

Open Road Tolling (ORT) allows drivers to use expressways without slowing down or stopping to pay tolls. It allows for a faster, safer, and cleaner commute.

SunPass®

The SunPass® is an Electronic Toll Collection Device that can be used on all major toll highways in Miami-Dade County reducing delays in travel at fare collection areas. To purchase a Sunpass® call the phone number or log on to the website below:

tel: 888.TOLLFLA (865.5352)

website: www.sunpass.com

511 Traveler Information System

511 is the easiest, most accurate way to get traffic information along the major highways and freeways in Florida. It is a free phone and web service that is available 24 hours per day, 7 days per week offering up to the minute reports on traffic conditions, travel times, construction events, and more. The service helps drivers make informed travel decisions before leaving for their destination.

Dial 511 or log onto www.fl511.com to 'Know Before you Go!'

Road Rangers

A FREE Service of the FDOT, the Road Rangers are roving vehicles that provide free highway assistance services for incidents to reduce delay and improve safety for the motoring public.

Road Rangers operate 24 hrs/day on all MDX roadways: State Roads 836, 924, 112, 874, and 878.

FDOT District Six Road Rangers also operate 24 hrs/day along Interstates 75, 95, 195, 395, and SR 826.

Dial *FHP (*347) on your cell phone for assistance.



SunGuide® Transportation Management Center

The SunGuide® Transportation Management Center (TMC) uses modern technology to effectively manage our highway system and reduce traffic congestion. The center houses operations staff from multiple agencies that monitor traffic conditions, disseminates real-time traveler information, operates the 95 Express Lanes and Ramp Signals, and provides incident management services 24 hours per day, 7 days per week.

tel: 305.470.5757

fax: 305.470.6969

website: www.sunguide.org

Miami-Dade Public Works Department (PWD)

PWD provides a variety of infrastructure-related services such as construction and maintenance of roads, bridges, sidewalks, street signs, pavement and markings, traffic signals, street lights, and storm water drainage facilities. Divisions include: Causeways (Tolls), Construction, Highway Division, Land Development, Right-of-Way Aesthetics and Assets Management, Right-of-Way and Survey, Road, Bridge, and Canal Maintenance, Traffic Engineering, and Traffic Signals and Signs. Contact any of the Divisions at:

Miami-Dade Public Works Department

Stephen P. Clark Center

111 NW First Street, Suite 1600

Miami, FL 33128

tel: 305.375.2960

fax: 305.3753070

website: www.miamidade.gov/pubworks

Department of Motor Vehicles (DMV)

The Florida Department of Highway Safety and Motor Vehicles' mission is to develop, maintain, and support a safe driving environment through law enforcement, public education and service, reduction of traffic crashes, titling and registering of vessels and motor vehicles, and licensing motor vehicle operators.

tel: 305.229.6333 (Tuesday-Friday)

website: www.flhsmv.gov

Driving and Traffic Regulations

United States law stipulates driving on the right side of the road and passing on the left. Right turns are permitted at red lights unless otherwise indicated by a sign at the intersection.

Always proceed with caution and carefully note posted speed limits: 15 miles per hour (mph) in school zones, 30 mph in business and residential areas and 55 mph on most expressways.

All persons riding in an automobile are required to wear seat belts. Children under 5 years old must be fastened securely in government-approved child car seats.

Visitor Information: The State of Florida recognizes valid U.S. driver's licenses and valid licenses issued in other countries.

View a copy of the Florida Driving Handbook on-line:
www.flhsmv.gov/handbooks

For driver's education, look under "Driving Schools" in the Yellow Pages.

Three Steps for New Florida Residents:

1. Obtain your Florida driver license.
 2. Obtain automobile insurance from a company licensed to do business in Florida (see Yellow Pages under Automobile Insurance).
 3. Title and register your vehicle to obtain your license plate.
-

Drivers License: Know Before You Go

As of January 1, 2010, documentation requirements are in effect for Florida residents wishing to obtain a driver license or identification card. Those wishing to obtain a new license, legally change their name prior to their renewal date, or immediately replace a lost or stolen license or ID card will be required to visit a driver license office and show:

1) identification, 2) Social Security Number, and 3) two residential address. Those simply renewing may do so by a convenience method, via the Internet or mail, one time between office renewals.



Vehicle Registration

The application for the title, along with all required documents and fees, must be submitted or mailed to the applicable county tax collector's office for processing. A certificate of title will be issued within five (5) working days after receipt of the documentation and fees.

tel: 866.467.3639 (GO RENEW)

TTY/TDD: 711

website: www/GoRenew.com

Location and Hours of Local DMV Offices:

Coral Gables

4520 Ponce de Leon Boulevard

Monday-Friday: 8am-5pm

Florida City

1448 North Krome Avenue

Monday-Friday: 8am-5pm

Hialeah

1923 West 60th Street

Monday-Friday: 8am-5pm

Miami (Central)

901 NW 39th Avenue

Monday-Friday: 8am-5pm

Miami (Coral Reef)
14653 SW 122nd Avenue
Monday-Friday: 8am-5pm

Miami (County Square)
21427 NW 2nd Avenue
Monday-Friday: 8am-5pm
All Services by Appointment Only

Miami (Kendall)
11735 SW 147th Avenue, Suite #23
Monday-Friday: 8am-5pm

Miami (Northside)
7900 NW 27th Avenue, Suite E14
Monday-Friday: 8am-5pm

Miami (Palm Springs North)
18400 NW 75th Place, Suite 105
Monday-Friday: 8am-5pm
All Services by Appointment Only

Miami (University Center N.)
1315-B SW 107th Avenue
Monday-Friday: 8am-5pm

North Miami (Justice Center)
15555 Biscayne Boulevard
Monday-Friday: 8am-4pm
By Appointment Only, No Written or Driving Tests

Opa-Locka
12601 NW 42nd Avenue
Monday-Friday: 8am-5pm



Miami-Dade Transit (MDT)

Metrobus, Metrorail, Metromover

MDT is the sixteenth largest public transit system in the USA, and the largest transit agency in the state of Florida. MDT strives daily to keep Metrobus, Metrorail, Metromover, and Paratransit (STS: see p. 20) services safe, reliable, and courteous. MDT is an accessible system offering mobility to people with disabilities. All buses and train stations are wheelchair accessible.

To find out which routes you should take to travel around Miami-Dade County, call Customer Service (open 24 hours a day), or log on to the MDT website to see a system-wide map or specific route maps online, to request maps and publications to be sent to you, or to find the addresses and hours of the nearest MDT authorized locations.

Customer Information:

tel: 305.770.3131

For residents south of SW 216th Street

tel: 305.891.3131

TTY: 305.654.6530

website: www.miamidade.gov/transit

Fares

- Metrobus: \$2.00 full fare or \$1.00 reduced fare (Metrobus to Metrobus transfers are free with EASY Card or EASY Ticket while cash paying customers pay full fare.)
 - Express Buses: \$2.35 full fare or \$1.15 reduced fare
 - Metrorail: \$2.00 full fare or \$1.00 reduced fare
 - Metromover: FREE!
 - Monthly Passes: \$100 (unlimited travel on all MDT services)
 - Metrobus fare boxes accept bills and coins (no copper; no change provided), EASY Card, or EASY Ticket.
 - Metrorail faregates do not accept cash, only EASY Card or EASY Ticket.
 - Seniors free with Golden Passport EASY Card (page 14)
-

EASY Card

The EASY Card is the new way to pay for your fare on the Metrobus or Metrorail systems. It's a pre-paid card that can be loaded up to \$150 or as a 1-Day, 7-Day or 1-Month pass. EASY Card can be purchased by:

- Going to a ticket vending machine at a Metrorail station.
- Visiting an EASY Card sales outlet.
- Visiting the Transit Service Center on the second floor of the Government Center Metrorail station.
- Calling 311
- TDD Users (persons who are deaf or hearing impaired), please call 305.468.5402.

website: www.easycard.miamidade.gov

Discount EASY Card

This pass is available to Medicare recipients, most people with disabilities, and Miami-Dade students in grades K-12. The reduced pass saves 50% on the transit fare. Current discount fare is \$1 for Metrorail/Metrobus tickets.

- College-Adult Education EASY Card Program

College, university, and vocational/technical-school students can buy an EASY Ticket loaded with a 1-Month Pass for \$50 only at participating schools. Students must be enrolled full-time at the institution where the pass is sold.

- Corporate EASY Card Discount Program

Business owners may offer employees a pre-tax transit payment of up to \$110 monthly.

- Group Discount EASY Card Program

Buy a monthly pass in groups of four to 99 and save \$10 on each pass. Groups of 100 or more save \$15 on each pass. For more information, call 786-469-5402, weekdays, 8 a.m. to 5 p.m.

- Golden Passport EASY Card

All senior citizens 65 years and older, Social Security beneficiaries, and Supplemental Security Income recipients, who are permanent residents of Miami-Dade County, may ride transit for free with a Golden Passport EASY Card.



Register at the Transit Service Center and receive your Golden Passport or Patriot Passport immediately.

Applicants 65 years and older must provide a current valid Florida ID or driver's license. They will receive a Golden Passport EASY Card that is valid for three years. Eligible seniors will need to reactivate the card on the third year during their birth month.

Applicants 64 years of age and younger must submit a current printout from the Social Security Administration verifying eligibility, and proof of continued eligibility must be provided annually when the card is renewed. Applicants 64 years and younger receive a card that expires annually on April 30th each year. When applying for the 65 and older Golden Passport, you must provide a current valid Florida ID or driver's license. Eligible children must have a school ID or Florida ID.

Obtaining EASY Card and EASY Ticket

Obtain and load an EASY Card or EASY Ticket online, at any Metrorail station, or at any of over 80 sales outlets located throughout Miami-Dade County (except College Metropasses; see p. 14).

Transit Service Center-Government Center Metrorail Station:

111 NW First Street, Second Floor
Miami, FL 33128
Monday-Friday: 7:00am-6:00pm

To register for a Golden/Patriot Passport, you must come between 8:00 am and 4:30 pm. Contact MDT by phone or visit its website for the most current listing of locations where EASY Card and EASY Ticket are sold.

tel: 786.469.5028

website: www.easycard.miamidade.gov

Transfers

You must use an EASY Card or EASY Ticket to transfer free from Metrobus to Metrobus, or to transfer for 50 cents from Metrobus to Metrorail or Metrorail to Metrobus. When transferring from Metrorail to Metrobus, passengers must tap their EASY Card or EASY Ticket on the faregate before exiting the station where they transfer; otherwise, they will be charged the full fare when boarding the bus. Customers who pay their bus fares in cash must pay the full fare every time they board a bus or train.

Type of Transfer	Regular Fare	Discount Fare
Metrobus to Metrobus	Free*	Free*
Metrobus to Metrorail	50¢*	25¢*
Metrorail to Metrobus	50¢*	25¢*
Metrobus to Express Bus	35¢ upgrade*	15¢ upgrade*
Shuttle Bus to Metrobus or Metrorail	\$1.75 upgrade*	90¢ upgrade*
Shuttle Bus to Express Bus	\$2.10 upgrade*	\$1.05 upgrade*
Metromover to Metrorail	\$2	\$1
Metrorail to Metromover	Free	Free
Metrobus to Metromover	Free	Free
Broward Bus to MDT Bus	50¢	25¢
Broward Bus to MDT Express Bus	85¢	40¢
Broward Express Bus to MDT Express Bus	50¢	25¢

*With EASY Card or EASY Ticket only. Cash customers must pay the full fare each time they board.

Metrorail or Metrobus Transfer to South Florida Regional Transportation Authority (SFRTA)/ Tri-Rail:

Passengers must purchase a full/half-fare transfer for 50¢/25¢ at the Tri-Rail/Metrorail transfer station and receive a \$1.75/75¢ discount on the price of a Tri-Rail ticket. Passengers may also use a weekly or monthly bus pass to show proof of transfer.

SFRTA/Tri-Rail Transfer to Metrobus:

SFRTA/Tri-Rail monthly regular and discount passes will be accepted on all regular Miami-Dade Transit bus service except express buses.

Other SFRTA/Tri-Rail regular and discount tickets will be accepted as a valid SFRTA/Tri-Rail-to-bus transfer for boardings at the following sites and routes:

- Golden Glades: Routes 22, 42, 77, 95X, E, 246 Night Owl and 277 (NW 7th Avenue MAX)
- Opa-Locka SFRTA/Tri-Rail Station: Routes 32, 42 and E
- SFRTA/Tri-Rail Metrorail Station at 79th Street: Routes 42 and L
- Miami Airport SFRTA/Tri-Rail Station: Route 37, 238 East-West Connection, and Route 7 (only on weekends)

One-way, round-trip, or 12-trip tickets will only be accepted and considered valid as a Tri-Rail-to-Metrobus transfer when a Miami-Dade/SFRTA/Tri-Rail station is stated as a destination on the ticket. The bus operator will retain one-way tickets when presented as transfers.

SFRTA/Tri-Rail Transfer to Metrorail:

Tri-Rail Monthly Pass holders can obtain a free stamped MDT 1-Month Pass on an EASY Card at the Tri-Rail ticket booth at the Tri-Rail/Metrorail transfer station.

Park and Ride Lots

These lots can be used for carpooling and/or transit use and are available as follows:

For Miami-Dade Parking Facilities:

- Quail Roost: SW 186th Street & FL Turnpike HEFT
- South Dade Government Center: SW 214th Street & FL Turnpike HEFT
- Golden Glades: US 441 at I-95
- SW 120th Street & FL Turnpike HEFT

For Metrorail:

- Dadeland South Station: 9150 Dadeland Blvd.
- Dadeland North Station: 8300 S. Dixie Hwy
- South Miami Station: 5949 S. Dixie Hwy
- University Station: 5400 Ponce de Leon Blvd.
- Douglas Road Station: 3100 Douglas Road
- Coconut Grove Station: 2780 SW 27th Avenue
- Vizcaya Station: 3201 SW 1st Avenue
- Santa Clara Station: 2050 NW 12th Avenue
- Allapattah Station: 3601 NW 12th Avenue
- Earlington Heights Station: 2100 NW 41st Street
- Brownsville Station: 5200 NW 27th Avenue
- Dr. Martin Luther King Jr. Station: 8205 NW 27th Avenue
- Northside Station: 3150 NW 79th Station
- Hialeah Station: 125 E 21st Street
- Okeechobee Station: 2005 Okeechobee Road
- Palmetto Station: 7701 NW 79th Avenue

For Metrobus:

- Golden Glades (I-95, US 441, and the Palmetto)
- Hammocks Town Center: SW 104th Street & SW 152nd Avenue

- Coral Reef/Turnpike: SW 162nd St. & FL Turnpike HEFT
- Busway/SW 152 Street
- Busway/SW 168 Street
- Busway/ SW 112 Avenue
- Busway/SW 244 Street
- Busway/SW 296 Street

For Tri-Rail:

- Hialeah Market Tri-Rail Station: 1200 SW 11th Avenue
- Miami Airport Tri-Rail Station: 3797 NW 21st Street
- Tri-Rail/Metrorail Transfer Station: 1126 E. 26th Street
- Opa-Locka Tri-Rail Station: 480 Ali Baba Blvd.
- Golden Glades Station: 16000 State Road 9

Limited Stop Routes/Express Buses

To improve connectivity and increase service efficiency, Miami-Dade Transit has a number of limited stop, limited service area routes. Some of the routes include:

- Airport Flyer: from Miami International Airport to Miami Beach
- 95 Express: from downtown Miami to Broward County (Sheridan Street and Broward Blvd.)
- Kendall Area Transit (KAT) routes: operate only in the Kendall area
- MAX buses: routes include Liberty City, Flagler Street, Biscayne Blvd., US 1 (Busway), Bird Road, Coral Way, Miami Beach, Coral Reef, NW 7th Ave, and others.

Contact Miami-Dade Transit for more information.

tel: 305.770.3131

website: www.miamidade.gov/transit

Special Transportation Services (STS)

STS is intended to provide equivalent transportation services to people who cannot use the mass transportation system due to disability. STS offers shared-ride, door-to-door travel in accessible vehicles. An application and interview is needed to qualify for the service. With an STS card, certified riders are authorized to use other MDT services for free.

Visitors to Miami Dade County who are STS certified in their jurisdiction may use the service for free. Contact Customer Services for more information.

Customer Service:

tel: 786.469.5000

TTY/TDD: 305.263.5459

website: www.miamidade.gov/transit



Special Event Shuttles

Special events are periodically held throughout Miami-Dade County. Miami-Dade Transit (MDT) often accommodates these events by making transportation available for specific locations. Special fees are charged for transit services for these events. To learn more, call:

Monday-Friday: 8:30am-4:30pm

tel: 305.770.3131

For residents south of SW 216th Street:
305.891.3131

website: www.miamidade.gov/transit

Tax-Free Transit Benefits

Employers may offer employees the option of commuting to work on MDT transit by paying for the monthly Metropass as an additional fringe benefit. In return, the employer receives an equivalent federal income tax deduction.

To learn about these and other benefits as well as how to set up the program, contact MDT Marketing at:

tel: 305.770.3131

website:

www.miamidade.gov/transit/taxfree_transit_benefit.asp

South Florida Regional Transportation Authority
(SFRTA) / Tri-Rail

SFRTA provides commuter rail service from Miami through Broward County, north to Palm Beach County with connecting shuttles to Miami International Airport, Fort Lauderdale/Hollywood International Airport, and Palm Beach International Airport. All Tri-Rail trains and stations are accessible to persons with disabilities.

Office Hours:

Monday-Friday: 4am-10pm

Saturday & Sunday: 7am-5pm

tel: 800.874.7245

TDD: 800.273.7545

website: www.tri-rail.com

For information about buses that service Tri-Rail:

Miami-Dade Transit: 305.770.3131

Broward County Transit: 954.357.8400

Palm Tran: 561.841.4200



Amtrak

Amtrak serves more than 500 stations in 46 states, operating over more than 21,000 route miles. Every weekday Amtrak operates up to 300 trains, excluding commuter trains. Amtrak provides service to 18 cities in Florida with access to some cities via Thruway Motor Coach Bus.

To determine handicap accessibility at an Amtrak station, please inquire when speaking with an Amtrak Reservation Sales Agent, or refer to an Amtrak Timetable.

Miami Station

8303 NW 37th Avenue

Miami, FL 33147

tel: 305.835.1222

For National Service

tel. 800.USA.RAIL (800.872.7245)

website: www.amtrak.com

Greyhound

Greyhound offers regularly scheduled intercity transportation to most cities, towns and small villages across the country, offering passengers everyday low walk-up fares. Greyhound has three lines of business: intercity bus transportation, Greyhound Package Express, and Greyhound Travel Services.

Drivers, customer service personnel, and contractors are available to meet the needs of customers with disabilities.

Fare & Schedule Information

Calls are answered 24 hours daily.

tel: 800.229.9424

TDD: 800.345.3109

Assistance for passengers with disabilities

tel: 800.752.4841

website: www.greyhound.com

Local Stations

Main Station

4111 NW 27th Street

Miami, FL 33142

tel: 305.871.1810

North Miami Station

16000 NW 7th Avenue

North Miami, FL 33169

tel: 305.688.7277

Greyhound Bus, Co.

3535 S. Roosevelt #104

Key West, FL 33040

tel: 305.296.9072

Jitney Services

There are 13 jitney operators complementing the service provided by Metrobus. Jitneys operate on fixed routes. To obtain a complete list of Jitneys in Miami-Dade county, please contact the Miami-Dade County Consumer Services Department. Currently, Jitneys are not wheelchair accessible.

tel: 305.375.2460

website: www.miamidade.gov/csd

Municipal Circulators

All municipal circulators operate under Interlocal Agreements between Miami-Dade County and the particular municipality. These routes charge fares and will accept transfers as well as monthly passes, the Golden Passport, and a Special Transportation Services (STS) ID (see p. 20) from any customer either boarding or transferring from a Miami-Dade Transit route. All circulators are wheelchair accessible.

City of Aventura Municipal Public Transit

tel: 305.932.1BUS (1287)

Monday-Friday: 8:45am-6:20pm

Saturday: 8:45am-9:20pm



Coral Gables City Trolley Service

tel: 305.460.5070

Monday-Thursday: 7:00 am-7:00 pm

Friday: 7:00 am-10:00 pm

Hialeah Transit Circulator

tel: 305.681.5757

Monday-Friday: 6:00 am-9:00 pm

Saturday, Sunday and Holidays: 9:00 am-5:00 pm

North Miami Beach Line

tel: 305.957.3523

Monday-Friday: 8:30 am-4:30 pm

Bal Harbor Express

tel 305.866.8597

Monday-Thursday: 9:00 am-5:00 pm

Friday-Saturday; 9:00 am-9:00 pm

North Bay Village Mini-Bus

tel: 305.756.7171 or 305.865.0506

Thur.: 11:00 am (to supermarkets)

Friday: 10:00 am (to shopping plaza)

Sunny Isles Beach Community Shuttle

tel: 305.957.1306

Sunday-Saturday: 8:00 am-8:00 pm (Mall line)

Monday-Saturday: 9:00 am-4:00 pm (Orange Line)

Monday-Saturday: 9:00 am-5:00 pm (Blue Line)

Miami Lakes Shuttle Express

tel: 305.634.2270

Door to door pick-up, written request must be provided to the tower clerk before arranging pick-up.

Only Miami Lakes residents are eligible.

Village of Palmetto Bay Ibis Circulator

tel: 305.259.1234

Monday-Friday: 7:00 am-7:00 pm (excluding holidays)

Sweetwater Circulator

tel: 305.221.0411

Monday-Friday: 6:15 am- 8:20 pm

Saturday-Sunday: 8:30 am- 5:30 pm

Surfside Mini-Bus

tel: 305.861.4863

Monday-Friday: 7:30 am-12:00 pm, 1:00 pm-11:45 pm

Saturday: 7:30 am-11:45 pm

Town of Bay Harbor Islands Mini-Bus

tel: 305.866.6241

Monday-Friday: 9:00 am-5:00 pm

South Florida Vanpool Program (SFVP)

The Metropolitan Planning Organization (MPO) initiated the South Florida Vanpool Program (SFVP) to help alleviate traffic congestion in the area. This program is a joint effort between the Florida Department of Transportation (FDOT) Districts Six and Four, the Miami-Dade, Broward, and Palm Beach MPOs, South Florida Commuter Services (SFCS), and VPSI, Inc. A Vanpool is a group of seven to fifteen commuters who ride to work each day in a comfortable passenger van provided by SFVP. For more information, contact the following agencies:

South Florida Vanpool Program

5979 NW 151 Street, Suite 218

Miami Lakes, FL 33014

tel: 305.558.1355

fax: 305.558.5811

South Florida Commuter Services (SFCS)

SFCS hosts a 24-hour Call Center to answer commuter questions and provide rideshare information. The Center also gives transit route information and automatically transfers calls to mass transit systems throughout the tri-county area, including Broward County Transit (BCT), SFRTA/Tri-Rail, Palm Beach Transit (Palm-Tran) and Miami-Dade Transit (MDT).

Emergency Ride Home Program

In addition, SFCS oversees the Emergency Ride Home (ERH) Program. The ERH Program provides free taxi service in emergency situations for registered commuters 24 hours a day, seven days a week. The program is available to commuters who carpool, vanpool, ride transit, or bicycle/walk to work at least three times a week. Each registered ERH program participant is allowed up to six free emergency rides per year and will receive two vouchers by mail to initiate the program.

South Florida Commuter Services

3201 Commercial Boulevard, Suite 211

Fort Lauderdale, FL 33309

tel: 800.234.RIDE (7433)

fax: 954.731.7319

website: www.1800234RIDE.com



Bicycling is a fun way to exercise and a money-saving alternative for getting around, too!

Bike and Ride Program

Combining bicycling and transit is the most efficient way to move. Miami-Dade Transit's Bike & Ride program allows cyclists to take a standard bicycle on extended trips. Bike and ride to work, school, the mall, and the library-anywhere in Miami-Dade County. Passengers may put their bicycle on any rack-equipped Metrobus, and bring it on the Metrorail and on the downtown Metromover.

Cyclists who ride Metrobus and Metromover do not need a bicycle permit. However, cyclists who use Metrorail must have a permit and be at least 12 years of age. Security personnel at all Metrorail stations issue Bike & Ride permits anytime to anyone with a valid photo ID. A parent or guardian must accompany cyclists under 18 years of age who apply for the Bike & Ride permit.

You can also print the form from the MDT website at www.miamidade.gov/transit.

Bicycle Lockers

Bicycle lockers provide secure, long-term storage for your bicycle and can be rented at the Okeechobee, Hialeah, Northside, Government Center, Vizcaya, Douglas Road, South Miami, Dadeland North, and Dadeland South Metrorail Stations. For information on renting a bicycle locker contact Miami-Dade Transit at 786.469.5364.

Bike Rentals

A list of places where bikes can be rented is available from the MPO's Bicycle/Pedestrian Coordinator. Call 305.375.1647 for more information.

Where to Ride?

Bicycles are recognized by Florida law as vehicles with the same rights and responsibilities as autos. Riding your bike like you drive a car is a safe way to travel on the road. In addition, some facilities are built just for the use of people who walk and bike. A map of bicycle and pedestrian facilities is available from the MPO's Bicycle/Pedestrian Coordinator. Call 305.375.1647 for more information.

Some popular places to ride are:

- Atlantic Trail: The first section of Miami Beach's planned city-wide path runs along the beach from 5th Street to 21st Street with access to the Lincoln Road pedestrian mall.
- Aventura Loop, 19999 West Country Club Drive: A 3-mile paved path loop around the Turnberry Isle Country Club.

- **Kendale Lakes Country Club, 6401 Kendale Lakes Drive:** A 4-mile bike lane loop around the Kendale Lakes Country Club.
- **M-Path:** An 8.5-mile paved path beneath the Metrorail guideway from SW 67th Avenue to the Miami River.
- **Old Cutler Path:** This path consists of 13.5-miles along beautiful Old Cutler Road from Cocoplum circle at Le Jeune Road and Sunset Drive to SW 224th Street. It passes through Matheson Hammock Park and Fairchild Tropical Gardens.
- **Rickenbacker Causeway/Crandon Park:** Cyclists have the choice of using 7-miles of bike lanes between the toll plaza and Cape Florida State Park or the separate bike/pedestrian path that runs along the causeway and through Crandon Park.
- **Snake Creek Trail:** North Miami Beach's 1.5-mile long path that runs on both sides of the Snake Creek Canal through neighborhoods and parks between NE 19th Avenue and NE 183rd Street.



- **South Dade Trail:** The 20-mile long South Dade Trail runs along the South Miami-Dade Busway from Florida City to the Dadeland South Metrorail Station and connects the communities of Homestead, Naranja, Princeton, Goulds, Cutler Bay, Palmetto Bay, and Pinecrest.
-

Unpaved Trails

- **Amelia Earhart Park, 401 East 65th Street, Hialeah:** 12-miles of mountain bike trails and other facilities.
- **Biscayne Trail:** 16-miles of unpaved levy from the Black Point Marina (274775 SW 87th Avenue) to Biscayne National Park (9700 SW 328 Street) along the L-31E canal.
- **Everglades Trail:** 24-miles of unpaved levee through agricultural lands from the trailhead on State Road 9336 (one mile outside Everglades National Park) to SW 136 Street along the C-111 canal.
- **Oleta State Recreation Area, 3400 NE 163rd Street:** The Park has over 17-miles of mountain bike trails ranging in difficulty from beginner to advanced.
- **Southern Glades Trail:** 3-miles of unpaved levee through conservation lands from the trailhead on State Road 9336 Manatee Bay along the C-111 canal.

Safety

The best way to stay safe when bicycling or walking is to follow the rules of the road and act predictably. Being predictable helps you stay visible to drivers. When you are bicycling remember to:

- Obey all traffic signs and signals
 - Ride with traffic on the right side of the road.
 - Don't ride at night unless you have front and rear lights and reflectors
 - If you ride on the sidewalk use extra caution at intersections and driveways because drivers do not expect to see you there.
-

When you are walking, always:

- Cross the street at the corner, and look for moving cars all the time while crossing.
- If there is a pedestrian signal use the push button and wait for the WALK signal.
- The flashing DON'T WALK means don't start crossing. If you are already in the road keep going until you reach the other side.
- At night wear light colored or reflective clothing and carry a flashlight. Being seen is the key to staying safe.



Additional / Miscellaneous Transportation

Taxis

Passengers pay a base fare of \$2.50 for the first 1/6th mile and 40 cents for each additional 1/6th mile (\$4.50 for the first mile and \$2.40 for each additional mile). Waiting time is \$0.40 per minute. Road tolls at the discounted Sunpass rate are paid by the passenger. Meter trips from the airport or seaport have an additional \$2.00 surcharge. There are flat zones to and from the airport and certain destinations that include all fees and tolls. Flat rate zones and prices are posted in each taxicab, or ask the driver for details. Gratuities are not required but are customary. There are 39 taxicab service companies. The companies listed below offer wheelchair accessible taxicab vehicle:

*American Taxi: 305.947.3333

*Associated Diamond Cab: 305.545.5555

*Central Cab: 305.532.5555

Comfort Wheelchair Transportation: 305.532.5555

*Coral Cab: 305.633.2227

Crown Taxi: 305.445.5555

Flamingo Taxi: 305.599.9999

Miami-Dade Taxi: 305.551.1111

Miami Springs Taxi: 305.888.1000

*Miami Yellow Cab: 305.400.0000

South Beach Taxi: 786.446.7476

*Super Yellow Cab: 305.888.7777

*Transportation Sunshine: 305.445.3333

*USA Taxi: 305.388.8888

*Yellow Cab: 305.444.4444

*Company offers radio dispatch services

For a complete list of taxicab companies, check the Yellow Pages or contact the Miami-Dade County Consumer Services Department (CSD). Contact CSD with any questions, compliments, or complaints about taxi service via:

tel: 305.375.3677

website: www.miamidade.gov/csd

email: consumer@miamidade.gov

SuperShuttle Miami

SuperShuttle provides 24-hour, 7 day per week service to and from the airport. SuperShuttle is committed to providing exceptional service for customers with disabilities.

SuperShuttle Miami

2595 NW 38th Street

Miami, FL 33142

Local reservations: 305.871.2000

Outside Area Reservations: 800.258.3826

Group Sales, Charters & Conventions:

tel: 305.871.8210

fax: 305.871.8475

website: www.supershuttle.com

Van Services

Do you need to travel as a group? Van services that seat up to 28 passengers or that are 30 feet or less in length provide charter, contract and tour services. Be sure to use only licensed providers. To verify licensure, contact the Miami-Dade County Consumer Services Department (CSD) via:

tel: 305.375.3677

website: www.miamidade.gov/csd

email: consumer@miamidade.gov

These services must be prearranged 24 hours in advance.

Limousine Services

Feel like a million bucks while on vacation or just a night on the town by using any of the many limousine services listed in the Yellow Pages under "Limousine." Be sure to use only licensed limousine services. To verify licensure, contact the Miami-Dade CSD via:

tel: 305.375.3677

website: www.miamidade.gov/csd

email: consumer@miamidade.gov

Limousine service must be prearranged at least 1-hour in advance. Minimum rates apply.



Miami-Dade County Public Schools

Transportation is provided to students who reside more than two miles from their school, unless they live in a hazardous area as defined under Florida Statutes, or in a special program that includes transportation.

tel: 305.995.1000

website: www2.dadeschools.net

Parents of children with disabilities should work with the school their child attends to request appropriate transportation.

For questions regarding school bus routing (bus stops, locations, and times), parents should contact their child's school. For questions or concerns about the operations of planned routes, contact the Regional Transportation Center that operates the route according to the route number below.

Regional Transportation Centers

- Routes that begin with 1 (Central East)

7011 SW 4th Street

Miami, FL 33144

tel: 786.275.0700

tel: 786.275.0847

- Routes that begin with 2 (North)

16150 NW 42nd Avenue

Miami, FL 33054

tel: 305.625.9086

- Routes that begin with 3 (South)

660 SW 3rd Avenue

Florida City, FL 33034

tel: 305.248.3380

- Routes that begin with 4 (Northeast)

5901 NW 27th Avenue

Miami, FL 33142

tel: 305.638.1658

- Routes that begin with 5 (Southwest)

15501 SW 117th Avenue

Miami, FL 33177

tel: 305.234.0046

- Routes that begin with 6 (Northwest)

9900 NW South River Drive

Miami, FL 33166

tel: 305.887.2383

- Routes that begin with 7 (Central West)

13775 NW 6th Street

Miami, FL 33182

tel: 305.227.1995

- Routes that begin with 9 (John H. Schee)

2755 NW 122nd Street

Miami, FL 33167

tel: 305.681.1576



Airports

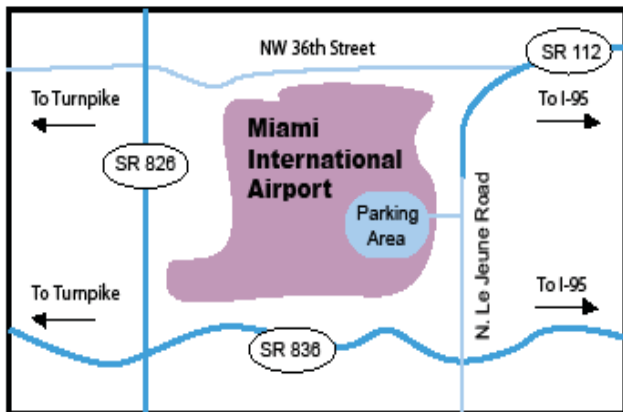
Miami International Airport

P.O. Box 025504

Miami, FL 33102

tel: 305.876.7000

website: www.miami-airport.com



Opa-Locka Airport

4051 NW 145th Street

Opa-Locka, FL 33054

Opa-Locka Main tel: 305.869.1660

Kendall Tamiami Airport

12800 SW 145th Street

Miami, FL 33196

tel: 305.869.1700

Homestead Airport

28700 SW 217th Avenue

Homestead, FL 33030

tel: 305.224.4883

Federal Aviation Administration (FAA)

800 Independence Avenue, SW

Washington, DC 20591

tel: 202.267.8330

website: www.faa.gov



Seaport

Dante B. Fascell Port of Miami

1015 N America Way

Miami, FL 33132

tel: 305.347.5515

fax: 305.347.4843

website: www.miamidade.gov/portofmiami

email: pomservice@miamidade.gov

Cruise Lines

Azamara Club Cruises

1050 Caribbean Way

Miami, FL 33132

reservations: 877.999.9553

website: www.azamaracruises.com

Carnival Cruise Lines

3655 NW 87th Avenue

Miami, FL 33178

reservations: 800.327.9501

website: www.carnival.com

Celebrity Cruises

1050 Caribbean Way

Miami, FL 33132

reservations: 800.437.3111

website: www.celebrity.com

Costa Cruises

200 South Park Road, Suite 200

Hollywood, FL 33021

reservations: 877.882.6782

website: www.costacruise.com

Crystal Cruises

2049 Century Park East, Suite 1400

Los Angeles, CA 90067

reservations: 800.804.1500

website: www.crystalcruises.com

Norwegian Cruise Line

7665 Corporate Center Drive

Miami, FL 33126

reservations: 800.327.7030

website: www.ncl.com

Oceania Cruises

8300 NW 33rd Street, Suite 308

Miami, FL 33122

reservations: 800.531.5619

website: www.oceaniacruises.com

Royal Caribbean International

1050 Caribbean Way

Miami, FL 33132

reservations: 800.327.6700

website: www.royalcaribbean.com





Regional Planning Agencies & Ride Share Program

Metropolitan Planning Organization (MPO)

The MPO's mission is to plan transportation facilities and services that are integrated and efficient while providing effective community participation.

Miami-Dade MPO

Stephen P. Clark Center

111 NW First Street, Suite 920

Miami, FL 33128

tel: 305.375.4507

fax: 305.375.4950

website: www.miamidade.gov/mpo

Broward MPO

100 W. Cypress Creek Road, Suite 840

Fort Lauderdale, FL 33309

tel: 954.357.6608

fax: 954.357.6228

website: www.broward.org/mpo

Palm Beach MPO

2300 North Jog Road, 4th Floor

West Palm Beach, FL 33411

tel: 561.684.4170

fax: 561.233.5664

website: www.pbcgov.com/mpo

South Florida Regional Planning Council (SFRPC)

The SFRPC's mission is to identify the long-term challenges and opportunities facing southeast Florida and assist the Region's leaders in developing and implementing creative strategies that will result in more prosperous and equitable communities, a healthier and cleaner environment, and a more vibrant economy.

SFRPC

3440 Hollywood Boulevard, Suite 140

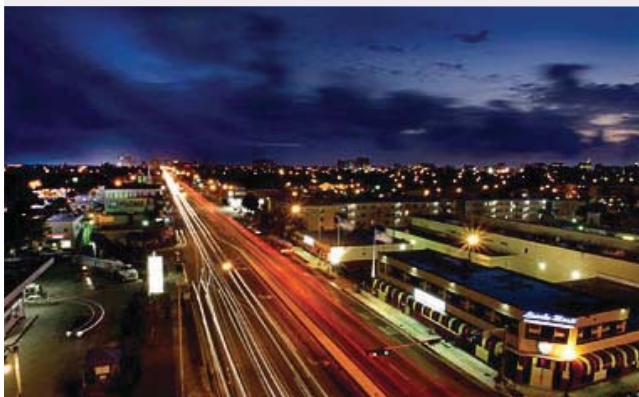
Hollywood, FL 33021

tel: 800.985.4416

Miami: 305.985.4416

Broward: 954.985.4416

website: www.sfrpc.com



South Florida Commuter Services (SFCS)

SFCS hosts a 24-hour Call Center to answer commuter questions and provide rideshare information. The Center also gives transit route information and automatically transfers calls to mass transit systems throughout the tri-county area, including Broward County Transit (BCT), SFRTA/Tri-Rail, Palm Beach Transit (Palm-Tran) and Miami-Dade Transit (MDT).

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South Florida Commuter Services
3201 Commercial Boulevard, Suite 211
Fort Lauderdale, FL 33309
tel: 800.234.RIDE (7433)
fax: 954.731.7319

website: www.1800234RIDE.com



MPO Citizen Committees

Citizens are an important part of the transportation planning process. Your opinions, ideas, and suggestions about how to improve transportation in Miami-Dade County matter and your input is appreciated. To get involved with any of the following citizen committees, contact the MPO at:

Miami-Dade MPO

111 NW First Street, Suite 920

Miami, FL 33128

tel: 305.375.4507

fax: 305.375.4950

website: www.miamidade.gov/mpo

email: mpo@miamidade.gov

Citizens' Transportation Advisory Committee (CTAC)

The CTAC advises the Metropolitan Planning Organization Governing Board (MPO) on all transportation-related projects within Miami-Dade County. Members are appointed from the general public and meet twice a month on the second and fourth Wednesday of each month. Call to confirm meeting dates.

Bicycle and Pedestrian Advisory Committee (BPAC)

The BPAC assists in identifying opportunities for the use of bicycling, walking, and running as safe methods of transportation and recreation in Miami-Dade County. The BPAC meets the third Wednesday of each month at South Miami City Hall. Call to confirm meeting dates.

Transportation Aesthetics Review Committee (TARC)

The TARC reviews bridges and other high visibility transportation projects to assure that aesthetic considerations are incorporated into important community projects thus not only serving as functional assets, but reflecting and identifying with the community. The TARC meets the first Wednesday of each month. Call to confirm meeting dates.

Freight Transportation Advisory Committee (FTAC)

The mission of FTAC is to promote and advance the transportation needs of the freight and goods movement throughout Miami-Dade County. FTAC works with local, state, and federal agencies to maintain and improve crucial freight movement infrastructure for the well-being and economic health of Miami-Dade County and all of south Florida. Call to confirm meeting dates.



Other Useful Information

Emergency: 911

Information: 411

Traffic Information: 511

Miami-Dade County Services: 311

Useful Numbers and Websites

Citizens' Independent Transportation Trust (CITT)

tel: 305.375.1357

website: <http://www.miamidade.gov/CITT>

Coast Guard

general tel: 305.535.4300

tel: 305.535.4313 (Marine Emergency)

website: www.uscg.mil/d7

Highway Patrol

(Non-Emergency)

tel: 305.470.2500

website: www.fhp.state.fl.us

Miami-Dade Consumer Services Department

tel: 305.375.2460

website: www.miamidade.gov/csd

Miami-Dade Marine Patrol
(Non-Emergency)
tel: 305.468.1164

Miami-Dade Fire Rescue
(Non-Emergency)
tel: 786.331.5000
website: www.miamidade.gov/mdfr

Miami-Dade Police Department
(Non-Emergency)
tel: 305.476.5423
website: www.mdpd.com

Office of Emergency Management (OEM)
Obtain a map of evacuation zones and routes.
tel: 305.468.5900
TDD: 305.468.5402
website: www.miamidade.gov/OEM

Passport Agency
tel: 1.877.487.2778
website: www.travel.state.gov or
www.travel.state.gov/passport_services.html

Weather Service
tel: 305.229.4522
website: www.srh.weather.gov

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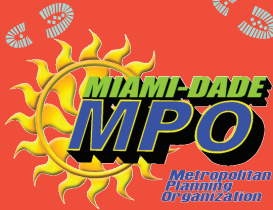
The information in this Guide is subject to change.

It is the policy of Miami-Dade County to comply with all requirements of the Americans with Disability Act (ADA).

For a version of this document in accessible format,
please call 305.375.4507.

This document is also available on the MPO Website at:
www.miamidade.gov/mpo.

This booklet is not for resale.



111 NW First Street, Suite 920
Miami, FL 33128
tel: 305.375.4507
fax: 305.347.4950
www.miamidade.gov/mpo